

BetterInvesting  
Volunteer Advisory Board  
(BIVAB)

2007-2008 Annual Report

## **Introduction to the BIVA Board**

The BetterInvesting Volunteer Advisory Board is a division of the National Association of Investors Corporation, a non-profit Michigan 501 (c)3 corporation. The BIVA Board is a volunteer board consisting currently of ten full directors and nine associate directors. The BIVA Board is chartered with developing and supervising the 82 chapters of BetterInvesting, expanding the number of individual investors, planning and executing the BetterInvesting National Convention, and providing a program of investment information and education to enable individuals to be successful lifetime investors.

The BIVA Board works closely with headquarters staff and chapters when planning and executing national and regional events. The BIVA Board acts as a bridge between the hundreds of BetterInvesting volunteers and both management and the NAIC Board of Directors.

Directors serve for a term of three years, with terms staggered to maintain board continuity. No director may serve more than twelve years in total.

You can obtain more information about the BIVA Board at the end of this report.

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## **Significant Events**

The 2007/2008 year has been an exciting time for the board. The Convention in Schaumburg was a huge success. The board has sustained its work with chapters with profits from the convention.

The BIVA Board was involved in the creation of several new committees including, but not limited to, the Web Advisory Committee, the Online Tools Committee, Curriculum Committee, Online Training Committee and the Initiative Coordinating Committee.

We wish to congratulate Joe Smith, once again, on receiving the Kenneth S. Janke Lifetime Achievement Award. Joe Smith, a former NIA director, is a stellar example of what BetterInvesting volunteerism is all about.

We also wish to congratulate Ken Kavula on receiving the Dick Dwyer Award for the years he has been educating chapters and clubs in BetterInvesting methodology. Ken is passionate about education, and he makes his classes interesting and fun.

The Thomas O'Hara Award is given to an outstanding chapter director each quarter. Our congratulations to each of them! This past year the awards were given to:

1st Quarter: Ron Bruyn, Orange County Chapter

2nd Quarter: Phyllis Pawlovsky, New York Chapter

3rd Quarter: Roger Stafford, OKI Tri-State Chapter

4th Quarter: Allen Martin, New Jersey Chapter

Going forward, we have an excellent program planned for the Convention in Atlanta and look forward to many of you joining us there.

### ***Disclaimer***

*This document is provided solely by the BetterInvesting Volunteer Advisory Board for informational purposes only. This information document is being made available to chapter directors to better explain the mission and activities of the BIVA Board. The financial information reported in this document is believed to be accurate; it has not been reviewed or audited by an outside body. Questions about the BIVA Board or this document should be directed to the board chairperson: [LindaB@BIVAB.betterinvesting.net](mailto:LindaB@BIVAB.betterinvesting.net)*



**The BetterInvesting mission...** is to provide a program of sound investment information, education and support that helps create successful lifetime investors.

November 30, 2008

Dear Fellow Directors:

Welcome to the BetterInvesting Volunteer Advisory Board’s Report for 2007/2008. It is a privilege to report our activities of the past fiscal year and share our accomplishments, concerns and financial status for that period. It is important that the volunteers and membership of BetterInvesting are aware of the function and workings of the BIVA Board and how the boards’ work interfaces with efforts of the paid staff.

The BIVA Board is responsible for the development, supervision and interaction with local chapters. The BIVA Board directors come from the local chapters, have worked on local issues and know the challenges and satisfaction that comes from connecting with those who are interested in learning to be better investors.

BetterInvesting is committed to individual investor education – a mission as worthy today as when the organization was founded in 1951. What drives the mission is the work and dedication of over 1,400 BetterInvesting volunteers working in local chapter’s to inform and educate folks about investing. The members of the BIVA Board have had the opportunity to see firsthand the work and impact that local chapter volunteers have made in their communities. Thank you! You make a difference!

Sincerely,  
Linda G. Blay, Chair  
BetterInvesting Volunteer Advisory Board

## **President**

Larry Reno

Larry Reno serves as President and is currently a director on the Atlanta Chapter. He has served on the BIVA Board since inception.

### *The Recruitment and Retention Committee*

The mission of the Recruitment and Retention Committee was to:

1. Evaluate why members are leaving
2. Assist management by addressing these issues to increase retention of our membership
3. Develop recruiting tools and methods to bring in new members.

The committee's membership was very fluid during the year and included Marji Adams, Orange County Chapter, California (representing small chapters), Karen Bartley, Manager of Member Services and Bonnie Reyes, COO (representing the Home Office), Peter Breen, Voker Group (representing corporate relations), Linda Hathaway, D.C. Chapter, Pat Donnelly, Pittsburg Chapter, Joan Fosdick, Space Coast Chapter, Billy Williams, Atlanta Chapter (representing medium chapters), Linda Glen, Pudget Sound Chapter (representing large chapters), Ann McNeill, representing the NAIC Board of Directors, and Larry Reno, Atlanta Chapter and President of the BIVA Board.

The committee met by conference call twice a month this past year to address the above issues. The committee began the year by concentrating on past members whose memberships have recently expired. Our research found that some 40 percent did not renew their membership because their clubs had disbanded or they had moved away from their clubs. We ran a test in four chapters and the Home Office to develop procedures to reinstate these members and found that E-mail blast from Home Office was the most productive.

The committee is also addressing revenue sharing among the chapters, Home Office and the BIVA Board. The revenue sharing will be an incentive to encourage chapters to recruit new members, reinstate members or upgrade current memberships. We are developing a package of recruiting tools so the chapter can better use these reports for recruiting. We are also working on a new member pilot program which has been named "BetterInvesting for Life" and working with BetterInvesting Investment Partners to recruit membership from the employees of these partners.

### *National Volunteers*

We are so lucky to have hundreds of volunteers who, because of other life requirements, do not have the time or travel restrictions necessary to be a BIVA Board member. Thanks to the Board's use of GoToMeeting and Webinars, these noble volunteers assist our Board in many ways by serving on committees, task forces and other jobs. We call these energetic soles National Volunteers. We, the BIVA Board, want to take this opportunity to thank each and every one of you for your tireless support. We could not do our jobs without you.

## **Volunteer Training and Support**

Avi Horwitz, Vice President

Avi Horwitz serves as the Vice President for Volunteer Training and Support. Avi is a director from the New York Chapter and has served on the BIVA Board since inception.

This section of the report details all activities sponsored by the board for our 84 regional chapters.

The 84 chapters are divided into seven regions. The board assigns a director to act as an advisor for each region. The position is known as Region Manager (RM). Many Region Managers also have an Assistant Region Manager (ARM). Chapters are entitled to one visit from a Region Manager every two to three years. Extra visits may be scheduled if the chapter needs more help or is at risk of closing. Visits are an excellent time for the Region Manager to present necessary training to the chapter. Communication from the Region Manager to the assigned chapters is on an ongoing basis through specific email lists set up for the directors in each of the regions. In addition, beginning in June 2008 a new electronic publication, "Volunteer Voice", has been published. "Volunteer Voice" will be published quarterly to provide information to chapters. It contains materials and resources to assist the chapter in operating effectively.

The chapter activities are financed out of the BIVA Board budget, which is largely funded by funds obtained from the National Convention. There are two types of meetings: region and chapter specific. Each of these meetings together with other services to chapters are defined below:

- |                            |                                                                                                                                                                                                                                                                                                                                            |
|----------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <i>Director Conference</i> | As the name suggests, the nine to sixteen Chapters from a given region are invited to a central location for training and support. This activity is currently supported by a grant from the BIVA Board. The meeting is arranged by the host chapter through the BIVA Board Region Manager. The chapters and regions are listed on page 16. |
| <i>Chapter Visit</i>       | Each chapter is entitled to a visit from the Region Manager every two to three years. This visit allows the BIVA Board to meet, and get up to speed on chapter activities and chapter board dynamics, and allows the opportunity for training and for providing information on national activities and initiatives.                        |

### Director Conferences held this year

- Northwest, Spokane – March 2008
- Southwest, Phoenix – October 2007 & Los Angeles – October 2008
- North Central, Michigan – October 2007 & Toledo -October 2008
- South Central, Austin – February 2008
- Northeast, Orange, CT – May 2008
- Southeast, Biloxi – May 2008
- Mid East Region, Indianapolis – October 2007 (The Mid East region was closed and the chapter distributed to surrounding regions.)

### Future Planned Director Conferences

- South Central, San Antonio – February 2009
- North East, Location TBD – May 2009
- South East, Location TBD – May 2009
- North West, Denver – TBD 2009

### Chapter Visits Completed this year

- Heart of Illinois, Gretchen Hurt, October 2007
- Minneapolis, Gretchen Hurt, October 2007
- Idaho, Allen Holdsworth, October 2007
- Phoenix, Ron Jaynes, January 2008
- South Central Wisconsin, Gretchen Hurt, March 2008
- Greater North Suburban Chicago, Gretchen Hurt, April 2008
- Tampa Bay, Mike Berman, May 2008
- Central Iowa, Gretchen Hurt, August 2008
- Portland, Ann Cuneaz, September 2008
- Western Slope, Allen Holdsworth, September 2008
- Rocky Mountain, Allen Holdsworth, September 2008
- Milwaukee, Gretchen Hurt, November 2008
- Fox Valley, Gretchen Hurt, November 2008

### Chapters in Transition

- The Delaware Valley Chapter (K21) officially changed their name to Philadelphia Area Chapter
- Western Maryland Chapter closed in August 2008
- South Carolina Midlands Chapter closed in September 2008
- State of Jefferson Chapter closed in October 2008
- Greater Memphis Chapter closed in October 2008
- Central Ohio Chapter closed in October 2008
- Northern Michigan Chapter closed in October 2008
- Ozarks Chapter closed in October 2008
- Central New York (Syracuse) Chapter closed in October 2008
- Loma Prieta Chapter closed in October 2008
- Tampa Bay was closed in October 2008
- Minneapolis/St. Paul closed in October 2008



### Volunteer Voice

A quarterly electronic newsletter accessible to all chapter volunteers of record. It is distributed via email as well as stored in Volunteer Resources on the BetterInvesting website.

### Awards

*O'Hara Award* - This award is granted quarterly to outstanding Volunteers for service to their chapters.

*Dick Dwyer Award* - This award is granted yearly to an outstanding member of the BetterInvesting community for contributing education to their chapter.

*Kenfield-Burris Award* - This award is granted yearly to an outstanding member of the BetterInvesting community for online education.

*K.S. Janke Award* - This award is granted yearly to an outstanding BetterInvesting member who has given outstanding service to chapters for at least 25 years.

### Volunteer Training

One of the main additional sources of Volunteer Training is at the BetterInvesting National Convention. A one-day training session is held on the day before the opening of the convention.

### Chapter Operations Manual

A new Chapter Operations Manual was completed this year and is posted on the website under Volunteer Resources.

### Volunteer Resources

Volunteer Resources has been completely revamped and locating information and documents is much easier. Mary Enright agreed to join the team and work with Sue Jensen, Avi Horwitz and Mary Treppa to keep the site up to date. A linked site map is available to help find specific files.

The mapping project for chapters is moving along. We are beginning to offer mapping service to the chapters. This is being done one region at a time.

All rechartering documents were sent out the first week in August 2008. There were substantial changes to the documents. The finance chapter of the Chapter Operations Manual underwent a major revision to reflect the current financial procedures. The chapters received a roster pre-filled with the information that is currently in BetterInvesting's computer system, which allowed it to be easier to complete rechartering. Rechartering

documents were due on October 1<sup>st</sup> with the due dates for Standards of Conduct for returning volunteers extended to November 1<sup>st</sup>. In addition, financial reporting was due on October 22<sup>nd</sup>.

For 2008/2009, the BIVA Board is committed to redouble its efforts to ensure that all chapters can not only survive but thrive. The Volunteer Support team is working with the BIVA Board Chair, and Dennis Genord at the home office to revisit policies and procedures with an eye toward making the operations more effective, more efficient and less costly.

The previous programs referred to as “Administrative Training” and “Instructor Development” have been replaced by training done by the Region Manager during a chapter visit.

Preliminary discussion of creating a series of online training sessions, tentatively called “Boot Camp for Directors” has begun. The idea is to put out sessions that will get directors up to speed on a topic, rather than engage in overall training on all topics. Hopefully, this will help our directors become more aware of how successful chapters do things and what resources are available.

In addition, the Volunteer Support team is working with the Region Managers and their assistants to determine the status of each chapter, as well as evaluating the Chapter Board dynamics. The Volunteer Support team will be more proactive in reaching chapters before the problems destroy the chapter. We have begun several initiatives including asking the Region Managers to establish contact with additional members of the Chapter’s Board, not just the President.

## **Education**

Gretchen Hurt, Vice President

Gretchen Hurt serves as Vice President for Education. She is a director from the OKI Tri-State Chapter and has served on the BIVA Board since inception.

### Web Advisory Committee

The Web Advisory Committee consists of Bonnie Reyes, Herb Barnet, Paul Bowles, Irina Clements, Tristan Robinson, Ken Peters, Shanna Rendon and Gretchen Hurt. They deal with web site issues. This past year they have focused its limited resources on redesign of the home page. The new non-member web page went live on May 1<sup>st</sup>. The committee is now focusing on the member website.

The Web Advisory Committee had FAQ's posted on the BetterInvesting web page. They plan to incorporate them into a BIwiki at a later date.

The committee worked with the home office to open up more of the chapter information to the general public since the chapter websites are the primary source of communication most chapters have with their members. The committee will be working with the Chapters during the next year on improving the layout and content of the web pages.

### Online Tools Committee

The Online Tools Committee consists of Ann Cuneaz, Jim Hurt, Joe Parks, Jim Thomas, Rosemary Weymouth and Gretchen Hurt. The committee has reviewed the 200+ suggestions that were submitted for improving the Online SSG, prioritizing the list, compared their list with the lists compiled by the home office and the BIVA Board and selected the top twenty items for improving the Online Tools.

The list will be reviewed by the committee when resources (cost and time) for each item are determined, and the priorities will be revised to make better use of the limited resources.

A survey was emailed to everyone who had the online tools. Approximately 10% replied during the time the survey was open. The results were divided into two categories because the answers on some questions were significantly different. A follow-up survey was sent to people who actually use the tools.

The changes for "Pick a Peer" functionality were implemented during the year. The committee has completed revising Section 5 of the Online Stock Selection Guide. The Simple Rate of Return was eliminated from Section 5.

### First Cut

This was a new initiative added to the website. The purpose is to provide a service for the membership that will draw members to the web page on a regular basis. National Board Members, National Volunteers and Chapter Directors are asked to contribute stock studies.

### Curriculum Committee

The Curriculum Committee has been creating curriculum for the BetterInvesting volunteers. They have created the first four modules. They are Why Invest, Stock Market Basics, and two modules on Analyzing and Understanding a Stock Selection Guide. Modules 5 and 6, Research Techniques and Sources of Data for completing a SSG should be completed this winter and ready for distribution next spring. The curriculum will be introduced to the Chapter Directors and BI membership at BINC 2009 where it will be used in the Beginning Investors program.

### Online Training Committee

The Online Training Committee is doing an online study of a stock each month. The team switched from WebEx to GoToMeeting for the September Stock Study which drew 140 attendees, the largest group ever. The number of attendees at the monthly stock studies has been growing steadily and currently is approximately 200.

Fifteen chapters initially purchased GoToMeeting licenses and a chat list has been set up for them so they can share information.

### Initiative Coordinating Committee

The Initiative Coordinating Committee consists of Herb Barnett, Irina Clements, Brian Hayak, Diane Amendt, Sue Peterman and Gretchen Hurt. Their focus was to compile and distribute members concerns. A report of all that has been accomplished by the Initiative Coordinating Committee is available on Volunteer Resources.

## **Events**

Arlene Skaggs, Vice President

Arlene Skaggs serves as Vice President of Events. She is a director from the Houston Chapter and has served on the BIVA Board since inception.

One of the purposes of the BetterInvesting Volunteer Advisory (BIVA) Board is to develop and coordinate a national convention for BetterInvesting. In 2008, we held the 57<sup>th</sup> Annual BetterInvesting National Convention (BINC), in Schaumburg, Illinois, from June 19-22, 2008. The net proceeds of BINC provide funding to support the multiple purposes of the BIVA Board.

The convention, chaired by Ken Kavula and with assistance from dedicated and energetic volunteer committee chairman from the BIVA Board and other BetterInvesting Chapter Directors, produced a convention that was regarded as being a huge success (based on overall evaluations received).

Under Ken's leadership, 2008 BINC provided attendees with opportunities to hear from new instructors, be engaged in new activities and to be inspired and energized by the spirit of other members of the BetterInvesting community present.

Through coordinated efforts of five surrounding chapters to Schaumburg; Chicago South, Chicago West, Greater Northern Suburban, Milwaukee, Northwest Indiana, and Scottrade, on Saturday, Expo Day, our attendance was well over 1,000 and kept our Corporate Partners who participated busy. Additionally, short educational sessions designed to be utilized by an investment club for the education section of their meetings as well as being informative sessions for all were presented and well received.

During the convention, the following special awards were presented to outstanding volunteers for service to BetterInvesting as follows: Joe Smith, Pittsburgh Chapter Director was presented with the Kenneth S. Janke Lifetime Achievement Award; and Ken Kavula, Mid-Michigan Chapter Director, was presented with the Dick Dwyer Award for outstanding Chapter service.

A huge "Thank You" is extended to all BINC Committee personnel and to all who participated and helped to make 2008 a premiere event for our BetterInvesting members.

## **BIVA Board Balance Sheet**

September 30, 2008

### **Assets**

#### *Current Assets*

Cash and cash equivalents	\$266,350.47
Accounts Receivable	22,054.71
Prepaid Expenses	<u>1,972.86</u>
<i>Total Current Assets</i>	\$290,378.04

#### *Fixed Assets*

Furniture & Fixtures	<u>227.40</u>
<i>Total Fixed Assets</i>	<u>227.40</u>

TOTAL ASSETS \$290,605.44

### **Liabilities & Equity**

#### *Current Liabilities*

Accounts Payable	\$329.66
Deferred Income	<u>1,844.65</u>
<i>Total Current Liabilities</i>	\$2,174.31

#### *Equity*

Opening Balance Equity	\$290,766.44
Unrestricted Net Assets	-11,245.74
Net Income	<u>8,910.43</u>
<i>Total Equity</i>	<u>288,431.13</u>

TOTAL LIABILITIES & EQUITY \$290,605.44

## **BIVA Board Statement of Income**

September 30, 2008

### **Income**

Interest Income	\$4,500.99	
Convention Income	362,586.07	
Youth Program	<u>9,925.67</u>	
<i>Total Income</i>		\$377,012.73

### **Expenses**

#### *Board*

Board Meeting Expenses	\$33,259.33
Meeting Administration Expense	766.76
Awards	519.51
Contributions/Memorials	118.46
Miscellaneous Chair Expense	<u>148.56</u>
<i>Total Board Expenses</i>	\$34,812.62

#### *Chapter Support*

Region Mgr & Assistant Training	\$567.09
Administrative Training	2,889.06
Chapter Visits	7,830.90
Director's Conferences	17,631.53
Reorganization Meetings	42.71
Planning Expense	2,087.02
Miscellaneous	<u>269.27</u>
<i>Total Chapter Support Expense</i>	\$31,317.58

#### *Convention*

Convention Expense	\$287,491.79
Director Development	6,717.91
Youth Program	<u>7,573.36</u>
<i>Total Convention Expense</i>	\$301,783.06

<i>Total Other Expense</i>	<u>\$189.04</u>
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Total Expenses	<u>\$368,102.30</u>
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Net Income	<u>\$8,910.43</u>
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## **Chapters & Regions**

Below is a list of the seven regions with their chapters.

### ***North West Region***

Region Manager: Allen Holdsworth

Assistant Region Manager: Ann Cuneaz

Alaska	Alaska	K110
Colorado	Rocky Mountain	K004
	Western Slope	K130
Idaho	Southwest Idaho	K114
Nevada	Las Vegas	K085
Oregon	Portland	K032
Utah	Utah	K106
Washington	Inland Empire	K057
	Puget Sound	K030

### ***South West Region***

Region Manager: Carol Crosta

Assistant Region Manager: Ron Jaynes

Arizona	Phoenix	K026
	Southern Arizona	K111
California	Channel Islands	K094
	Los Angeles	K007
	Orange County	K095
	Sacramento	K055
	San Diego	K022
	San Francisco	K023
Hawaii	Silicon Valley	K109
	Aloha Hawaii	K069

### ***North Central Region***

Region Manager: Ken Kavula

Assistant Region Manager: Patrick Donnelly

Indiana	Northwest Indiana	K117
	Central Indiana	K001
	Evansville Tri-State	K105
Kentucky	Bluegrass	K042
Michigan	Capital Area – Michigan	K090
	Mid-Michigan	K038
	Southeastern Michigan	K005
	Western Michigan	K049
Ohio	Northeast Ohio	K015
	Northwest Buckeye	K031
	OKI-TRI State	K058
Pennsylvania	Pittsburgh	K037



**Mid-Central Region**

Region Manager: Gretchen Hurt

Assistant Region Manager: Mary Enright

Illinois	Greater North Suburban	K127
	Chicago South	K128
	Chicago West	K002
	Heart of Illinois	K046
	Illowa Buy State	K113
Iowa	Central Iowa	K047
Kansas	Kansas City	K034
Missouri	St. Louis	K025
South Dakota	Sioux Empire	K084
Wisconsin	Fox Valley	K041
	Milwaukee	K011
	South Central Wisconsin	K087

**South Central Region**

Region Manager: Arlene Skaggs

Assistant Region Manager: Joe Parks

Arkansas	Central Arkansas	K108
Louisiana	ArkLaTex	K101
New Mexico	Albuquerque	K059
Oklahoma	Greater Tulsa	K061
	Heart of Oklahoma	K062
Texas	Dallas	K003
	Heart of Texas	K070
	Houston	K006
	South Texas	K054
	West Texas	K100
	Southwest Desert	K124

**North East Region**

Region Manager: Mimi Rauschelbach

Connecticut/RI	Yankee	K064
Delaware	Delaware Blue Hen	K093
District of Columbia	D.C. Regional	K028
Maine	Maine	K086
Massachusetts	Massachusetts	K033
Maryland	Maryland	K044
New Hampshire	Granite State	K096
New Jersey	New Jersey	K063
	South Jersey	K124
New York	Greater Rochester	K123
	New York City	K053
Pennsylvania	Central Pennsylvania	K039
	Philadelphia Area	K021

**South East Region**

Region Manager: Mike Berman

Assistant Region Manger: Mary Enright

Alabama	Alabama	K072
Florida	Big Bend	K104
	Emerald Coast	K082
	South West Florida	K071
	Southeast Florida	K048
	Space Coast	K043
	Sunshine	K112
	Georgia	Atlanta
	Coastal GA/SC	K125
Louisiana	ArkLaTex	K101
	LA/MS	K051
North Carolina	Central N. Carolina	K050
	Greater Piedmont	K067
	N. Carolina Triad	K103
Tennessee	East Tennessee	K098
	Volunteer State	K073

## **BIVA Board Directors 2007/2008**

### **Officers**

Linda Blay, Yorba Linda, California  
Chairperson

[LindaB@BIVAB.betterinvesting.net](mailto:LindaB@BIVAB.betterinvesting.net)

Larry Reno, Fayetteville, Georgia  
President

[LarryR@BIVAB.betterinvesting.net](mailto:LarryR@BIVAB.betterinvesting.net)

Sandy Barlow, Basking Ridge, New Jersey  
Secretary

[SandyB@BIVAB.betterinvesting.net](mailto:SandyB@BIVAB.betterinvesting.net)

Diane Amendt, Farmington Hills, Michigan  
Treasurer

[DianeA@BIVAB.betterinvesting.net](mailto:DianeA@BIVAB.betterinvesting.net)

Avi Horwitz, New York, New York  
Vice President of Volunteer Training & Support

[AviH@BIVAB.betterinvesting.net](mailto:AviH@BIVAB.betterinvesting.net)

Gretchen Hurt, Milford, Ohio  
Vice President of Education

[GretchenH@BIVAB.betterinvesting.net](mailto:GretchenH@BIVAB.betterinvesting.net)

Arlene Skaggs, Houston, Texas  
Vice President of Events

[ArleneS@BIVAB.betterinvesting.net](mailto:ArleneS@BIVAB.betterinvesting.net)

### **Director**

Allen Holsworth, Aledo, Illinois

[AllenH@BIVAB.betterinvesting.net](mailto:AllenH@BIVAB.betterinvesting.net)

### **Associate Directors**

Mike Berman, Cranberry Twp, Pennsylvania

Kim Butcher, Evansville, Indiana

Ron Bruyn, Yorba Linda, California

Noreen Carpenter, Bolton, Connecticut

Maria Koegel, Houston, Texas

Ron Jaynes, Albuquerque, New Mexico

Al Molter, San Antonio, Texas

Rosemary Weymouth, Camden, Maine

The BIVA Board encourages qualified candidates to submit a nomination. Interested parties should have served as a chapter director for at least two years. Application forms are available in Volunteer Resources, BIVA Board.